



The iSpark Group announces the next generation of BillMax:

An advanced billing, provisioning, and customer care application for Internet service providers

Providing Internet access and related services requires disparate technologies and skills. To be successful, providers can't ignore any aspect of their businesses, with customer-facing processes the best service delivery won't overcome problems with inaccurate billing and poor customer service.

With BillMax 2012, service providers know the critical aspects of their businesses are covered.

Key Benefits

- **Improve account receivables** – Eliminate late paying customers
- **Lower operating costs** – Do more with fewer personnel
- **Enrich customer experience** – Improve communication and eliminate service errors
- **Empower customers** – Customer self management via web portal
- **Compete in the market** – Support sales initiatives
- **Leverage expertise** – Understand and report business state and outlook

Key Features

- 1ed_ QdUT`RYW`WIT`_Se] U^dV`B\] U^d] payment processing, and service provisioning
- Retail statement and invoice bills delivered via email, post, and outsourcing services
- Recurring subscription, prepaid, and usage-based billing
- Comprehensive bill and payment timing options
- Customer trouble ticketing and web portal
- Automated delinquency processing
- Sophisticated reporting for provider and government authorities
- Customizable with source code and APIs

Industry Solutions

2Y= Ch`Yc`Tuc`W`UT`c` USBSQNi` V_b`9`dub`Udd`U`QdUT` service providers. Any company that provides ongoing services to hundreds or thousands of customers can RU^UBdVb_]` 2Y= Ch` b`_TeSc`Q`T`dub`Y`Sud`

Companies using BillMax include:

- Internet access providers (wired and wireless)
- Web host providers
- VOIP providers
- Other subscription and usage oriented businesses with a Internet presence

About BillMax Billing Solutions

For over a decade, BillMax Billing Solutions has provided the technologies and services for successful Internet service providers. Originally an ISP, BillMax understands the needs of its customers. From this foundation and the input of its customers, BillMax continues to innovate.

BillMax partners with its clients. That's because a collaborative approach helps ensure a customized c`_edY`^`dKQc`c`Q` UbUSd`Bd`

